

## **BROADBAND SYSTEMS CORPORATION, LTD (BSC Ltd)**

**Kacyiru, Telecom House,**

**B.P 7229**

**Kigali – Rwanda**

**Email: [info@bsc.rw](mailto:info@bsc.rw)**

### **INTERNSHIP ADVERTISEMENT**

#### **Background.**

Broadband Systems Corporation, Ltd (“BSC Ltd”) is a licensed Internet Service Provider (ISP) that has been incorporated under the laws and regulations of the Republic of Rwanda. The company is engaged in the business of providing advanced Information Communication Technology (“ICT”) services based on broadband connectivity.

In order to effectively accomplish its business objectives, BSC Ltd is looking for 1 intern to support its business operations.

#### **Intern for Network Operation Center (NOC)**

##### **Responsibilities:**

- Responding to inquiries from customers to provide technical assistance and support
- Troubleshooting malfunctions of network hardware and software applications to resolve remotely operational issues and restore services.
- Implementation of new solutions and improving resilience of the current environment;
- Monitoring customer performance, problems and outages, advising the customers on the necessary advancements towards maximum network optimization;
- Undertaking network fault investigations in the access servicing infrastructure till demarcation point with customer’s network, using information from multiple sources;
- Reporting customer network operational status by gathering and prioritizing information and managing existing and new projects;
- Remote troubleshooting and fault finding if issues occur upon initial installation;
- Liaising with other teams in different departments on a regular basis;

##### **Qualifications:**

- Bachelor’s degree in Electronics and Telecommunications, Computer Sciences, IT, or related field.
- Having knowledge of Network components/devices
- Knowledge in network troubleshooting.
- Having CCNA certificate is an added advantage
- Ability to clearly summarize and report the performed activities
- Excellent communication and interpersonal skills
- Excellent time management and organizational skills, and ability to handle multiple concurrent tasks

Interested candidates, who meet the conditions herein, should submit their letters of application accompanied with their Curriculum Vitae, copy of Degree(s) (**note that the certified documents will be required during interview**) to BSC Ltd.'s Headquarter, located in Remera, Kismant; Airport Road KN5RD at the reception desk (Ground Floor), in a sealed envelope addressed to the Chief Executive Officer of Broadband Systems Corporation, Ltd (BSC Ltd).

The deadline for submission of applications is scheduled on **Wednesday 08<sup>th</sup> July 2020 at 17:00pm.**

**Only** shortlisted candidates shall be contacted.

**Done at Kigali, on 03/07/2020**

**Mr. Christian Muhirwa  
Chief Executive Officer**